

NEED HELP WITH UTILITY BILLS?

Utility Assistance Resource Fair

Council Members: Stephanie D. Howse (Ward 7) & Anthony T. Hairston (Ward 10)



SATURDAY, FEB. 4

9:00AM - 12:00PM

EAST PROFESSIONAL CENTER

**1349 E. 79TH ST.
CLEVELAND, OH 44103**

IMPORTANT INFO

Please bring photocopies of all of the documents listed below. (A copy machine will be available on site)

WHAT TO BRING

In order to complete applications to enroll in assistance programs, please bring:

- Proof of household's total gross income (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- Birth certificate(s)
- ID (driver's license or state ID)
- Supplemental Medical Insurance
- Social Security Card
- Electric Bill
- Gas Bill
- Water and Sewer Bills (if applicable)
- Lease Agreement (if a renter)
- Bring COPIES of the above documentation for all members of your household

* *Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** to schedule your appointment



APPOINTMENTS PREFERRED AND HIGHLY ENCOURAGED!

* Walk-ins will be limited



What to expect from the service providers:

CHN Housing Partners

- Discuss eligibility and application processes for discount programs
- Accepting first time applications for HEAP/PIPP
- Accepting recertification of HEAP/PIPP
- Accepting applications for Water & Sewer assistance - Affordability Program
- Accepting applications for Sewer Crisis Program

Community Housing Solutions

CUYAHOGA COUNTY - ONLY

Homeowners

- Provide Mortgage Assistance
- Provide Property Taxes Assistance

Cuyahoga Job & Family Services

FAMILIES WITH CHILDREN - ONLY

Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

Step Forward

- Discuss eligibility and application processes for discount programs including Winter Crisis, LIHWAP, HEAP, PIPP Plus, and Fuel Fund
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

What to expect from the utility providers:

Cleveland Division of Water

- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

Cleveland Public Power

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

Dominion Energy

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

FirstEnergy

- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information

Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Sign up for Summer Sprinkling (homeowners who live in property)

Other organizations in attendance:



Greater Cleveland
Food Bank